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May 31, 2022

## **NOTICE TO INDUSTRY**

In an effort to improve our processes and enhance the services provided by the Authority, as of <u>July 01, 2022</u>, the following changes will take effect for the receipt, processing and issuance of aviation documents to be submitted to, or received from the Personnel Licensing Department, Civil Aviation Authority Bahamas:

**Issuance of Aviation Documents** - Licences (i.e., Conversion/Validation/Renewals/ Reprints/Reinstatements/Ratings, etc.), Medical Certificates, Designated Authorizations, etc.

**Collection Days:** 

Tuesdays – Thursdays: 10am-4pm, and Fridays 10am to 2pm

## **Application Submissions**

Completed application packages are to be submitted <u>not less than 30 days prior to the date of</u> **expiration** of the aviation document concerned.

## **Document Processing Times**

Please allow **20 working days** from the date of receipt of a **complete** application package for document processing.

In the event of this processing time being decreased or extended due to unforeseen circumstances, the applicant will be notified <u>via email</u>, as soon as reasonably possible.

\*\*Please submit application packages, documents, and inquiries to pelinfo@caabahamas.com\*\*

Only payments made via the payment portal at www.caabahamas.com, 'Pay Online' will be accepted.

Proof of payment is required for collection of document/s.